ACCESSIBILITY GUIDE AND
MEDICAL ASSISTANCE
INFORMATION

79th General Convention of the Episcopal Church

July 5th – July 13th, 2018

Austin, Texas
ACCESSIBILITY GUIDE FOR PERSONS WITH DISABILITIES

Austin, Texas

The Executive Office of General Convention, in consultation with Visit Austin, the Diocese of Texas, and the Episcopal Conference of the Deaf, offers the following information for General Convention guests with disabilities.

Austin Convention Center Accessibility
The Austin Convention Center (ACC) is an ADA-compliant facility and are committed to ensuring that the venue is as convenient, accessible, and enjoyable as possible. The ACC is responsible for the permanent building access requirements: such as, but not limited to, wheelchair ramps, elevator standards, restroom standards, and internal hallways and doors. The ACC welcomes guests with disabilities and their assistive animals. Service animals are defined as dogs that are individually trained to do work or perform tasks for people with disabilities.

Austin Airport Information
https://www.austintexas.gov/department/travelers-disabilities-and-medical-conditions
Travelers with disabilities requiring immediate assistance may call 512-530-2242

Austin Restaurant Information
Please see the separate PDF for restaurant listings.

First Aid
The Austin Convention Center has a First Aid location, with EMTs, located outside Exhibit Hall 4, on the Trinity Street side.

Interpreters for the Deaf
Interpreters for the Deaf are scheduled in coordination with the Episcopal Conference of the Deaf. For information please contact Cass Martensen at cassmart@aol.com, or come to exhibit booth #1100 in the Exhibition area at General Convention.

Hearing Enhancement
Assisted Listening equipment is available at the General Convention Information Desk located in the Solar Atrium hallway (corner of the building at Trinity Street and Fourth Street). There is no charge for this equipment, but you will be required to leave an ID to be returned once you have finished using the equipment. This equipment will also be available at the Palmer Event Center for the Saturday evening Revival.
Accessible Parking and Transportation

Parking
Parking for persons with disabilities is available in surrounding garages at the Austin Convention Center and at the Palmer Events Center (Saturday evening). This is available on a first-come, first-served basis. Spaces are marked accordingly.
https://www.austinconventioncenter.com/visiting/directions-and-parking/
https://www.palmereventscenter.com/visiting/directions-and-parking/

Public transportation (www.capmetro.org)
Capital Metropolitan Transportation Authority (CapMetro) provides fixed route bus and train service throughout the Austin area. All buses and trains are fully accessible to persons with disabilities. Reduced fares may be available to persons with disabilities.

MetroAccess paratransit service
MetroAccess paratransit service may be available to visitors with disabilities who are certified for paratransit services in another city or jurisdiction. Contact 512-389-7501 or eligibility@capmetro.org well in advance of arriving in Austin for information on how to apply for temporary visitor eligibility.

Taxi services
Yellow Cab, Lone Star Cab, and Austin Cab operate limited numbers of wheelchair accessible, lift equipped taxicabs within the city of Austin. Demand for accessible taxis is significant, however, and availability may be limited at certain times of day. Contact the individual companies to request a wheelchair accessible vehicle.

Uber
Uber offers lift equipped, wheelchair accessible service in Austin. To enable requests for lift equipped vehicles through the Uber app, follow the instructions under “How to request a WAV” in the “Help” tab on the Uber app.
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HOSPITALS

Dell Seton Medical Center at The University of Texas - (512) 324-7000
1500 Red River Street
https://www.seton.net/locations/dell-seton/

St. David’s Medical Center - (512) 544-7111
919 E. 32nd Street
https://stdavids.com/location/st-davids-medical-center

Seton Medical Center – (512)-324-1000
1201 W. 38th Street
http://www.seton.net/locations/smc/

Heart Hospital of Austin – (512) – 407-7000
3801 N. Lamar Blvd.
https://stdavids.com/location/heart-hospital-of-austin

Dell Children’s Medical Center - (512) 324-0000
4900 Mueller Blvd.
https://www.dellchildrens.net/

MedSpring Urgent Care Central Austin – (512) 861-8040
3906 N. Lamar Blvd.
https://medspring.com/texas/austin-central-lamar-urgent-care
HEARING RESOURCES

RK Audiology – (512)-580-8436
2003 S Lamar Blvd | Suite 4
https://rkaudiology.com/service-repair/

Central Texas Hearing Center - (512) 879-3993
3202 W. Anderson Lane, Suite 208
https://centraltexashearingcenter.com/audiology-and-hearing-aid-services
EYE CARE RESOURCES

Stars in Your Eyes Optometry and Optical - (512) 477-9000
714 Congress Avenue
http://starsinyoureyes.com/

Westlake Eyecare and Optical Boutique (512) 643-2020
360 Nueces St. Suite 70
http://westlakeeyecare.com/

Austin Eye Clinic (512) 454-2020
1009 E. 40th St., Suite 200
http://www.austineye.com/contact-us/
DENTAL RESOURCES

Floss Dental – Austin - (512) 645-1995
1011 W 5th St Ste 120
http://flossdental.com/offices/austin-5th-st/

East Austin Dental - (512) 499-0067
1000 E 5th St Ste 110
http://www.eastaustindental.com/

Sweet Tooth Dental - (512) 448-9669
515 S Congress Ave, Suite 107
http://sweettoothaustin.com/

Emergency Dentist Locator (512) 969-2035
https://www.emergencydentistsusa.com/austin-tx/
PERSONAL MEDICAL EQUIPMENT AND OXYGEN

Travis Medical (512) 458-4589
http://www.travismedical.com/

Durable Medical Equipment – (512) 454-8663
http://www.txdme.com

American Homepatient - (512) 451-4519
http://www.ahom.com/

Austin Oxygen - (877) 303-7062
https://www.oxygenconcentratorinc.com/oxygenrentals/austinoxygenrentals.htm
SCOOTER RENTAL

Scootaround – (888) 441-7575
https://locations.scootaround.com/GeneralConventionEpiscopalChurch

Martin Mobility – (512) 476-0500 – Local company with limited rentals
www.martinmobility.com

Kerring Group – (512) 451-8853 – Local company with limited rentals
www.kgaustin.com