



**ACCESSIBILITY GUIDE AND
MEDICAL ASSISTANCE
INFORMATION**

79th General Convention of the Episcopal
Church

July 5th – July 13th, 2018

Austin, Texas

ACCESSIBILITY GUIDE FOR PERSONS WITH DISABILITIES

Austin, Texas

The Executive Office of General Convention, in consultation with Visit Austin, the Diocese of Texas, and the Episcopal Conference of the Deaf, offers the following information for General Convention guests with disabilities.

Austin Convention Center Accessibility

The Austin Convention Center (ACC) is an ADA-compliant facility and are committed to ensuring that the venue is as convenient, accessible, and enjoyable as possible. The ACC is responsible for the permanent building access requirements: such as, but not limited to, wheelchair ramps, elevator standards, restroom standards, and internal hallways and doors. The ACC welcomes guests with disabilities and their assistive animals. Service animals are defined as dogs that are individually trained to do work or perform tasks for people with disabilities.

Austin Airport Information

<https://www.austintexas.gov/department/travelers-disabilities-and-medical-conditions>

Travelers with disabilities requiring immediate assistance may call 512-530-2242

Austin Restaurant Information

Please see the separate PDF for restaurant listings.

First Aid

The Austin Convention Center has a First Aid location, with EMTs, located outside Exhibit Hall 4, on the Trinity Street side.

Interpreters for the Deaf

Interpreters for the Deaf are scheduled in coordination with the Episcopal Conference of the Deaf. For information please contact Cass Martensen at cassmart@aol.com, or come to exhibit booth #1100 in the Exhibition area at General Convention.

Hearing Enhancement

Assisted Listening equipment is available at the General Convention Information Desk located in the Solar Atrium hallway (corner of the building at Trinity Street and Fourth Street). There is no charge for this equipment, but you will be required to leave an ID to be returned once you have finished using the equipment. This equipment will also be available at the Palmer Event Center for the Saturday evening Revival.

Accessible Parking and Transportation

Parking

Parking for persons with disabilities is available in surrounding garages at the Austin Convention Center and at the Palmer Events Center (Saturday evening). This is available on a first-come, first-served basis. Spaces are marked accordingly.

<https://www.austinconventioncenter.com/visiting/directions-and-parking/>

<https://www.palmereventscenter.com/visiting/directions-and-parking/>

Public transportation (www.capmetro.org)

Capital Metropolitan Transportation Authority (CapMetro) provides fixed route bus and train service throughout the Austin area. All buses and trains are fully accessible to persons with disabilities. Reduced fares may be available to persons with disabilities.

MetroAccess paratransit service

MetroAccess paratransit service may be available to visitors with disabilities who are certified for paratransit services in another city or jurisdiction. Contact 512-389-7501 or eligibility@capmetro.org well in advance of arriving in Austin for information on how to apply for temporary visitor eligibility.

Taxi services

Yellow Cab, Lone Star Cab, and Austin Cab operate limited numbers of wheelchair accessible, lift equipped taxicabs within the city of Austin. Demand for accessible taxis is significant, however, and availability may be limited at certain times of day. Contact the individual companies to request a wheelchair accessible vehicle.

Uber

Uber offers lift equipped, wheelchair accessible service in Austin. To enable requests for lift equipped vehicles through the Uber app, follow the instructions under “How to request a WAV” in the “Help” tab on the Uber app.

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HOSPITALS

Dell Seton Medical Center at The University of Texas - (512) 324-7000

1500 Red River Street

<https://www.seton.net/locations/dell-seton/>

St. David's Medical Center - (512) 544-7111

919 E. 32nd Street

<https://stdavids.com/location/st-davids-medical-center>

Seton Medical Center – (512)-324-1000

1201 W. 38th Street

<http://www.seton.net/locations/smc/>

Heart Hospital of Austin – (512) – 407-7000

3801 N. Lamar Blvd.

<https://stdavids.com/location/heart-hospital-of-austin>

Dell Children's Medical Center - (512) 324-0000

4900 Mueller Blvd.

<https://www.dellchildrens.net/>

MedSpring Urgent Care Central Austin – (512) 861-8040

3906 N. Lamar Blvd.

<https://medspring.com/texas/austin-central-lamar-urgent-care>

HEARING RESOURCES

RK Audiology – (512)-580-8436

2003 S Lamar Blvd | Suite 4

<https://rkaudiology.com/service-repair/>

Central Texas Hearing Center - (512) 879-3993

3202 W. Anderson Lane, Suite 208

<https://centraltexashearingcenter.com/audiology-and-hearing-aid-services>

EYE CARE RESOURCES

Stars in Your Eyes Optometry and Optical - (512) 477-9000

714 Congress Avenue

<http://starsinyoureyes.com/>

Westlake Eyecare and Optical Boutique (512) 643-2020

360 Nueces St. Suite 70

<http://westlakeeyecare.com/>

Austin Eye Clinic (512) 454-2020

1009 E. 40th St., Suite 200

<http://www.austineye.com/contact-us/>

DENTAL RESOURCES

Floss Dental – Austin - (512) 645-1995

1011 W 5th St Ste 120

<http://flossdental.com/offices/austin-5th-st/>

East Austin Dental - (512) 499-0067

1000 E 5th St Ste 110

<http://www.eastaustindental.com/>

Sweet Tooth Dental - (512) 448-9669

515 S Congress Ave, Suite 107

<http://sweettoothaustin.com/>

Emergency Dentist Locator (512) 969-2035

<https://www.emergencydentistsusa.com/austin-tx/>

PERSONAL MEDICAL EQUIPMENT AND OXYGEN

Travis Medical (512) 458-4589

<http://www.travismedical.com/>

Durable Medical Equipment – (512) 454-8663

<http://www.txdme.com>

American Homepatient - (512) 451-4519

<http://www.ahom.com/>

Austin Oxygen - (877) 303-7062

<https://www.oxygenconcentratorinc.com/oxygenrentals/austinoxxygenrentals.htm>

SCOOTER RENTAL

Scootaround – (888) 441-7575

<https://locations.scootaround.com/GeneralConventionEpiscopalChurch>

Martin Mobility – (512) 476-0500 – Local company with limited rentals

www.martinmobility.com

Kerring Group – (512) 451-8853 – Local company with limited rentals

www.kgaustin.com