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HOTELS & RESORTS

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Who We Are

Our Experience. Your Success.®

We are a dedicated family of service-driven professionals

Interstate Hotels & Resorts is the leading U.S.-based independent hotel management company. But we don't fixate on our nearly 480 hotels and 81,400 rooms throughout North America, the UK, Europe, and Russia/CIS. Instead, we prefer to focus on the personal interactions that happen between our associates and our guests at each and every hotel, every single day. It's all about people in this, the ultimate service industry, and our people make the difference.

Our Vision

To be the leading, independent, multinational hotel operator.

Our Mission

To be the leading, independent multinational hotel operator by creating a rewarding work experience for all of our associates, providing exceptional guest service, and generating superior returns for our owners and co-owners.

Our Values

We didn't just stumble upon our success. Since the beginning, we've believed in delivering excellence by living our core values. It's these values that got us to where we are today and will guide us into the future. If you share these same values you will be a great fit for the Interstate team.

- **INTEGRITY:** Strive to do the right thing and display honesty and fairness in all words and actions.
- **TEAMWORK:** Consistently identify opportunities to assist your fellow associates.
- **RESPECT:** Promote diversity and treat others with mutual trust and respect.
- **EXCELLENCE:** Make a difference by delivering exceptional service and performing beyond expectations.
- **INNOVATION:** Constantly create new ideas and improve on ways of doing things.
- **COMMUNICATION:** Be a leader in your hotel regardless of your position and encourage open communication.
- **SERVICE:** Be of service to our guests, our communities, and to each other.

